



## **HEATING PUBLIC SERVICE**

### **ANNOUNCEMENT**

When the weather is and stays sub-zero, the concern of your home heating reliability becomes top of mind. Here are 4 simple steps to help keep it that way. If there are any questions, please call American Weathermakers 847-509-7777.

- ❖ Check your furnace filter, if questionable change it anyways.
  - For further information on this point [watch our video](#)
  
- ❖ Do you have a programmable thermostat? We recommend in severe weather to set thermostat to hold a temperature inside. Continue this until the temperatures outside are back to normal winter weather.
  - Wonder why we say this? [Watch our video](#) to explain.
  
- ❖ If your furnace vents outside of your house - These furnaces are high efficient units, and in extremely low temperatures, the furnace runs longer. Two items to look at outside the house are:
  - Make sure that snow drifts do not block the one or two pipes your furnace uses to breathe.
  - If there is a large icicle on one of the pipes, try and break it off (just to keep things unobstructed).
  - [Watch the video](#) to see what we're referring to.
  
- ❖ Know where the furnace safety switch is located by the furnace.

➤ [Review the video](#) to see what we are referring to and why it is important.

----- BONUS ITEM -----

- Set the humidistat to 20 % Relative humidity. (Because it is so cold outside, typically your windows can not handle normal humidity inside).
- If your furnace stops working- check all items listed on the first page, but also check batteries have been replaced recently at your thermostat.
- When the weather is not as severe and your furnace stops working, we usually recommend leaving the furnace alone until we arrive so we can see, from the furnace fault codes why it is off. But in extreme temperature the only thing that matters is turning the heat back on. So once all other things have been check, at the furnace turn off the service switch. Wait 2 minutes and then turn the switch back on. This does two things: 1. Overrides why the furnace was off, 2. The furnace will do a pre-check. If the condition still is present the furnace will not work, but if the furnace was off on a soft lock out the furnace will come back on. (If the soft lock out conditions re-occur, the furnace may lock itself out again.)

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